



Important FAQs for Classroom Students

Dear Students,

Due to drastic increase in COVID cases, offline classes are on hold as per the government guidelines. Presently we are providing online classes to all our students enrolled in ESE/GATE classroom courses and later offline classes will be resumed once the conditions become completely safe to conduct offline activities.

We are making all possible efforts to provide the best support to our students. Students are advised to contact the below mentioned helpline numbers of respective department for quick support. Kindly keep patience or call after some time, incase our counselors are busy answering other students.

Queries	Helpline Nos	E-mail ID
Queries related to Online Classes on MADE EASY Live App	9650497441 8851176822 8882240981	infolive@madeeasy.in
Log-in credentials for ESE 2021 Prelims Live Mock Test Series	9650497441 8851176822	infolive@madeeasy.in
Classroom Courses: Admission & General Queries	011-45124612 9810541651	infodelhi@madeeasy.in
Prime Live Online Courses: Admission & General Queries	9958995830 8882240981	info@madeeasyprime.com
Interview Guidance	8800782323	interviews@madeeasy.in
Postal Study Package	8860378004	postalstudycourse@madeeasy.in
MADE EASY Publication books	8860378007	booksorder@madeeasy.in
Bhopal Centre	8120035652	infobhopal@madeeasy.in
Indore Centre	7566669612	infoindore@madeeasy.in
Hyderabad Centre	9160002324	infohyderabad@madeeasy.in
Jaipur Centre	9166811228	infojaipur@madeeasy.in
Pune Centre	9168884343 9818003870	infopune@madeeasy.in
Patna Centre	9955991166	infopatna@madeeasy.in
Lucknow Centre	8400029422	inolucknow@madeeasy.in
Bhubaneswar Centre	9040299888 9040999888	infobhubaneswar@madeeasy.in
Kolkata Centre	8981888880 8282888880	infokolkata@madeeasy.in
To collect classroom books	Contact respective center's helpline number mentioned above	

FAQs : Frequently Asked Questions

1. When will the institute open and from when offline classes will resume?

Ans: Presently COVID cases are rapidly increasing throughout the nation, hence offline classes are put on hold. Offline classes will resume once the conditions are conducive, subject to permission from govt. authorities. Students are advised to visit our website regularly for latest updates.

2. Should I stay at PG/hostel or shall I move to my home town?

Ans: If you feel that the PG/hostel where you are staying is safe and is providing all the basic facilities, then you can decide to stay at PG/hostels. At the same time; even the parents may be worried about your safety, therefore you can take the decision after discussing with your parents/local guardians. It is always better to be at home with parents during critical conditions. Buffer time of 4-5 days will be given before resuming the classes, so that students can travel from their home town to respective MADE EASY centre.

3. What type of support will be provided by MADE EASY for students enrolled in classroom courses?

Ans : MADE EASY is providing online classes on MADE EASY Live App till the offline classes are resumed, so that our students can utilize the time productively.

4. Those subjects which are covered through online mode, will they be taught in classroom also?

Ans : Yes. Online classes are an additional support provided to the students in order to utilize the time efficiently, later all the subjects will be thoroughly covered in MADE EASY classrooms, once the conditions are safe. But those subjects which are taught in online mode will be covered in later phase of offline classes, provided enough time is available before examination.

5. What is the procedure to watch online classes on MADE EASY Live App?

Ans : Kindly click the MADE EASY Live App link below to download the app and to understand step by step procedure to watch the online classes. [CLICK HERE](#)

6. Whom to contact, in case I have not received the log -in credentials of MADE EASYLive App to watch the online classes?

Ans : Our technical team has already mailed the log-in credentials to all the enrolled students. If you have not received, then you can call us on : 9650497441, 8851176822 or mail your details to info@madeeasy.in

7. I am enrolled in classroom course for ESE/GATE 2021, will I be getting online classes; as I have opted for offline classes?

Ans : Yes. Offline classes were resumed in 1st week of April 2021, for those students who were enrolled in the year 2020, but these classes were stopped due to drastic increase in COVID cases. Online classes will be provided to such students also; who had opted for offline classes, till the further notification from MADE EASY management.

8. Till when ESE 2021 PreClassroom Test Series will be conducted through online mode?

Ans : Amidst the present situation, management has decided to conduct first three tests in online mode. If the situation improves, then remaining tests may be conducted in offline mode. But if COVID conditions does not improve then remaining tests will also be conducted in online mode. Please note that first three tests will be conducted on Wednesdays' instead of Sunday and the test series will be commencing from 21st April 2021. The updated schedule of ESE 2021 Pre Classroom Test Series (Live Mock Test Series) is available on our website www.madeeasy.in

9. Can I appear in the missed test of ESE 2021 Pre Classroom Test Series?

Ans : No. Tests will be conducted in live mode according to prescribed time table only, hence students will not be able to appear in the missed tests. However, there is provision to download the question paper, OMR and solution from the portal for practicing and self-evaluation.

10. Can I collect classroom books from respective center or through courier?

Ans : Currently all MADE EASY centers are closed as per govt guidelines. Printing, Transport, Courier and other resources are not available, as curfew is imposed in most of the states. Students are requested to keep patience, we will make all possible efforts to provide classroom books once the the conditions are conducive. Kindly visit our website regularly for latest updates.

11. I took admission in 1 Year Classroom Course for ESE/GATE 2022; can I transfer my course to 2 Years Repeat Classroom Course?

Ans : Yes. Those students who want to give extra edge to their preparation can transfer to 2 Years Repeat Classroom Course, where the complete syllabus will be taught, both in first year as well as second year, but books will be provided only once. In case any discount was offered to you during the admission, then that discount will remain valid on 1 Year Classroom Course as per the policy and only the difference fees between both the courses have to be paid. Interested students can mail "Course Transfer" request to e-mail id of respective centers and last date to apply is 25th June 2021.

**Further updates will be notified
on our website time to time**

**COVID conditions are very critical.
We all need to keep ourselves &
our family safe and secure**

Stay Home & Stay Safe