

Important FAQs for MADE EASY Classroom Students

Dear Students,

Due to Covid 19, the offline classes are on hold as per Govt. guidelines, therefore MADE EASY is providing online classes at "MADE EASY Live App" for students enrolled in various short term/1 year/2 years' classroom courses (GATE, ESE, UPPSC-AE, RPSC, ESE 2020 Mains etc.) of all the centers of MADE EASY. Online classes will continue till the Covid conditions become fully normal and safe to conduct offline activities. Online classes are conducted by same MADE EASY teachers who are expected to take offline classes. Those subjects which are completed through online classes will also be made available offline in current/next session (based on situation and time available before exam). Those students who are unable to attend or not satisfied with online classes will be allowed to attend offline classes once the conditions become normal and safe.

Those students who have taken admission recently and not yet started the online classes are advised to contact us on the help line numbers given below for the procedure to obtain the login credentials.

We have already notified earlier, that the students enrolled in classroom courses can collect the books from respective centers or can also get the books through courier/postal services by paying nominal courier/postal charges.

Note 1: Online lectures for classroom students will be available at "MADE EASY Live App" and will **NOT** be available at "MADE EASY PRIME App".

Note 2: To download the "MADE EASY Live App" click the links given below:



[Click here](#)



[Click here](#)



[Click here](#)

Note 3: MADE EASY has started Online Courses for GATE 2021 and Module Courses for ESE/GATE 2021 at "MADE EASY Prime App" but classroom students are **NOT REQUIRED** to join these courses, as all these subjects will be taught thoroughly by concerned teachers at "MADE EASY Live App".

Note 4: MADE EASY has launched Concepts Through Questions (CTQ) Online Course at "MADE EASY Prime App", which is unique and new of its kind, and is not the part of classroom course curriculum. This online course is designed for repeater students to improve their ranks and performance. CTQ course is provided complementary (launch offer of MADE EASY Prime) and it's available free of cost to current session students who have paid the full fee & enrolled in full time GATE /ESE classroom courses which started after 1st January 2020. If full payment is already made by any student, and yet not received login credentials for CTQ course then such students can contact the given help line number 9650497441. Covid conditions are unexpected and have worldwide effect, but we are making all efforts to support our students through best possible alternative mechanism.

“We are dedicated to provide best services”

The helpline numbers of various departments, committed to provide quick support is mentioned below. Students are advised to contact the respective departmental helpline numbers only. As the office is not operational, our executives are working from home to help our students in best possible ways. Kindly keep patience and try after some time, in case our executives are busy attending other students. Please provide the complete details (name, stream, name of center, contact no, attach fee receipt) while e-mailing your concerns so that we can provide quick support. Your cooperation in this regard will be highly appreciated.

Queries	Helpline No	E-mail ID
For Online classes at MADE EASY Live App (Classroom Students)	9650497441, 8851176822 9958995830	infolive@madeeasy.in
Postal Study Package	8860378004	postalstudycourse@madeeasy.in
Interview Guidance	8800782323	interviews@madeeasy.in
Delivery of classroom books through courier services	8851176828	classroombooks@madeeasy.in
Self-collection of classroom books from centre	Respective centre's helpline no. mentioned below	Respective centre's E mail ID mentioned below

Centre Specific Queries		
Delhi & Noida Centers	Transfer from 1 year to 2 years course Queries: 9810541651 Test Series, Admission & Other General Queries: 011-45124612	infodelhi@madeeasy.in
Bhopal Center	8120035652	infobhopal@madeeasy.in
Indore Center	7566669612	infoindore@madeeasy.in
Hyderabad Center	9160002324	infohyderabad@madeeasy.in
Jaipur Center	9166811228	infojaipur@madeeasy.in
Pune Center	9168884343, 9818003870	infopune@madeeasy.in
Patna Center	9955991166	infopatna@madeeasy.in
Lucknow Center	8400029422	infolucknow@madeeasy.in
Bhubaneshwar Center	9040299888, 9040999888	infobhubaneswar@madeeasy.in
Kolkata Center	8981888880, 8282888880	infokolkata@madeeasy.in

MADE EASY PRIME related queries		
GATE & ESE : Online Courses	9958995830	esegate@madeeasyprime.com
SSC : Online Courses	8851176823	ssc@madeeasyprime.com
Civil Services : Online Courses	8800550197, 8800338066	cse@madeeasyprime.com
Log in & Technical Support	9650497441	info@madeeasyprime.com

FAQs : Frequently Asked Questions

1. What is the procedure to apply for Session Transfer?

Ans: Session transfer is the facility, where student can join any batch which is commencing between January 2021 to July 2021; as per their convenience. Please note that, access to CTQ and online lectures will NOT be provided to students who have applied for session transfer, as all the facilities of classroom course (offline classes, books, tests etc) will be delivered from next session only. Same fee structure will be applicable in next session and no additional transfer/processing fee will be charged. Last date to apply for session transfer was **15th June, 2020**

Procedure to apply:

- A. Students should e-mail "Session Transfer" request to e-mail ids of respective center (center in which you have enrolled), along with your contact details and fee receipt.
- B. Confirmation mail will be sent, after the verification of your details.
- C. Next year you can visit/e-mail respective center; along with the printout of confirmation mail, fee receipt and ID card (if issued)
- D. Students are advised to visit the respective center next year, as soon as the desired batch details are updated on our website, because seats are limited and admissions are provided on first-come first-serve basis.

2. What is the procedure to transfer from 1 Year to 2 Years classroom course?

Ans: The benefits of 2 Years classroom course are as follows:

- A. Students can watch all online lectures, which are additionally provided to utilize the lockdown time efficiently and prepare for the examination.
- B. Students can later attend offline classes, once the conditions are safe and educational institutes are permitted to open as per the guidelines/SOPs of Ministry of Home Affairs.
- C. Students can opt to attend the offline classes in this year or next year
- D. Students can target both GATE/ESE 2021 & 2022.
- E. This course transfer facility is available till **31st October, 2020**

Procedure to transfer from 1 Year to 2 Years classroom course:

- A. Students should e-mail "2 Years Course Transfer" request to e-mail id's of respective center (center in which you have enrolled), along with your contact details and fee receipt.
- B. Respective center will provide the account details to pay the difference fee of Rs. 6,000/-
- C. Mail the screenshot of payment done, through NEFT/UPI/IMPS along with transaction ID.
- D. Student will receive 2 years transfer confirmation mail, after the verification of payment
- E. Students can visit respective center to get the ID card updated, once the institute is opened.

3. I am student of session 2019-20 and I had applied for GS Carry-On facility, is it possible to attend these GS subjects through Online classes?

Ans: We have already provided the online classes of 8 GS subjects at "MADE EASY Live App" to those students; who had applied for GS carry-on facility. You can contact our technical team (9650497441), in case you have not received the log in credentials.

4. When will the institute open and from when our classes will resume?

Ans: Institute will open once the conditions are safe, subjected to SOPs and other guidelines of Ministry of Home Affairs. MADE EASY will provide online classes at "MADE EASY Live App" till GATE 2021 examination, therefore students will have the option to continue online classes or to join offline classes before/after GATE 2021 examination, if conditions are safe and educational institutes are permitted to open by govt. authorities. You are advised to keep visiting our website regularly for latest updates

5. How much extra fee do I need to pay; in case I want to transfer from 1 Year classroom course to 2 Years classroom course?

Ans: You have to just pay the difference amount of these two courses i.e. Rs 6,000 (Six Thousand). Additional transfer/processing charges will not be applicable this year, due to Covid 19 situation. This course transfer facility is available till **31st Oct, 2020**.

6. Can I access CTQ and online lectures after applying for session transfer?

Ans: Those students who have opted for Session Transfer from GATE/ESE 2021 to GATE/ESE 2022 will get all the facilities/services in next session.

7. Is there any possibility; where I can watch online lectures in current session and attend offline classes in next session?

Ans: Yes. You may transfer to 2 Years classroom course. This year you can watch online lectures and next year you can again attend offline classes for better preparation and perfection.

8. I need books, to study and to practice, how can I get books from center or through courier?

Ans: Students can collect the books from their respective study center, or you can pay nominal courier charges and get the books at your door step. For more details, you contact: 8851 176828

9. Classes may start as per govt. guidelines considering the situation of Covid 19. Again in December, I may miss some subjects due to college examinations, will I be given permission to attend the missed subjects in next session?

Ans: Yes, MADE EASY will definitely support you in future as well. We will help you in attending missed subjects in upcoming batches/session. But it is recommended not to miss classes as far as possible, else transferring to 2 Years course will be a better option where you watch online lectures this year and can also attend offline classes in next session.

10. I have paid the fee in installments, but not yet paid the full fee, will I get access to CTQ online course?

Ans: MADE EASY prime is a new and separate initiative for online courses of various competitive examinations. You have enrolled in classroom course and all the facilities of classroom course will be provided to you. CTQ is separate and additional online course which is available for everyone to get enrolled. Just as a gesture and considering the tough conditions of covid 19, this course is offered free of cost, for those current session classroom students who have paid the full fee. If you feel it is required, then you may pay the balance fee and avail CTQ online course.

11. I have taken admission in 1 Year ESE+GATE classroom course by paying the instalment, will I be getting books through courier like other students?

Ans: Books will be provided to those students who have paid the books charges. Those who have paid admission and tuition fee only, will not be getting the books, however access to MADE EASY online lectures will be provided. In case you want to avail books at earliest, then you may pay books charges/remaining instalments.

12. I am enrolled in 2 Years classroom course and I want session transfer, as classes are delayed due to Covid 19?

Ans: You are already enrolled in 2 Years classroom course, which means you have two sessions to complete the syllabus, hence there is no need of session transfer in your case. Presently we are providing online lectures; and offline classes will be conducted once conditions becomes safe and secure.

13. Last year (2019) I enrolled for 2 Years classroom course, will I get access to online classes?

Ans: Yes. You will get the access to online classes at "MADE EASY Live App" but access to CTQ of MADE EASY Prime will not be provided, as it is new and different course.