



MADE EASY
India's Best Institute for IES, GATE & PSUs

Important FAQs for MADE EASY Classroom Students

Dear Students,

Due to Covid 19, the offline classes are on hold as per Govt. guidelines, therefore MADE EASY is providing online classes at "MADE EASY Live App" for students enrolled in various short term/1 year/2 years classroom courses (GATE, ESE, UPPSC-AE, RPSC, ESE 2020 Mains etc.) of all the centers of MADE EASY. Online classes will continue till the Covid conditions become fully normal and safe to conduct offline activities. Online classes are conducted by same MADE EASY teachers who are expected to take offline classes. Those subjects which are completed through online classes will also be made available offline in current/next session (based on situation and time available before exam). Those students who are unable to attend or are not satisfied with online classes will be allowed to attend offline classes once the conditions become normal and safe.

Those students who have yet not started the online classes are advised to contact us on the help line numbers given below for the procedure to obtain the login credentials.

We have already notified earlier, that the students enrolled in classroom courses can collect the books from respective centers or can also get the books through courier/postal services by paying nominal courier/postal charges.

Note 1 : Online lectures for classroom students will be available at "MADE EASY Live App" and will not be available at "MADE EASY PRIME App".

Note 2 : To download the "MADE EASY Live App" visit the following links given below:



[Click here](#)



[Click here](#)



[Click here](#)

Note 3 : MADE EASY has started Online Module Courses for GATE and ESE 2021 at "MADE EASY Prime App" but classroom students are NOT advised to join this course, as all these subjects will be taught thoroughly by concerned teachers at "MADE EASY Live App".

Note 4 : MADE EASY has launched CONCEPTS THROUGH QUESTIONS (CTQ) Online Course at "MADE EASY Prime App", which is unique and new of its kind, and is not the part of classroom course curriculum. This online course is designed for repeater students to improve their ranks and performance. CTQ course is provided complementary (launch offer of MADE EASY Prime) and it's available free of cost to those current session students who have paid full fee & enrolled in full time GATE /ESE classroom courses which started after 1st January 2020. If full payment is already made by any student, and yet not received login credentials for CTQ course then such students can contact the given help line number 9650497441.

Covid conditions are unexpected and have worldwide effect, but we are making all efforts to support our students through best possible alternative mechanism.

Scroll down for FAQs



“We are dedicated to provide best services “

The helpline numbers of various departments, committed to provide quick support is mentioned below. Students are advised to contact the respective departmental helpline numbers only. As the office is not operational, our executives are working from home to help our students in best possible ways. Kindly be patience, in case our executives are busy attending other students, you can try after some time. Please provide the complete details (proper subject, name, contact no, attach fee receipt) while e-mailing your concerns. Your Cooperation in this regard will be highly appreciated.

Queries	Helpline No	E-mail ID
Online classes support for classroom students	8851176822	infolive@madeeasy.in
Postal Study Package	8860378004	postalstudycourse@madeeasy.in
Interview Guidance	8800782323	interviews@madeeasy.in
Delivery of classroom books through courier services	8851176828	classroombooks@madeeasy.in
Self-collection of classroom books from center	Respective center's helpline no. mentioned below	Respective center's E mail ID mentioned below
Centre Specific Queries		
Delhi & Noida Centers	Session Transfer Queries: 8800782323 Transfer from 1 year to 2 years course Queries: 9810541651 Test Series, Admission & Other General Queries: 011-45124612	infodelhi@madeeasy.in
Bhopal Center	8120035652	infobhopal@madeeasy.in
Indore Center	7566669612	infoindore@madeeasy.in
Hyderabad Center	9160002324	infohyderabad@madeeasy.in
Jaipur Center	9166811228	infojaipur@madeeasy.in
Pune Center	9168884343, 9818003870	infothane@madeeasy.in
Patna Center	9955991166	infoapatna@madeeasy.in
Lucknow Center	8400029422	infoLucknow@madeeasy.in
Bhubaneswar Center	9040299888, 9040999888	infoBhubaneswar@madeeasy.in
Kolkata Center	8981888880, 8282888880	infoKolkata@madeeasy.in

MADE EASY PRIME related queries		
GATE & ESE Examination CTQ ESE 2021 : GS & Engg Aptitude	9958995830	esegate@madeeasyprime.com
SSC Examination	8851176823	ssc@madeeasyprime.com
Civil Services Examination	8800550197, 8800338066	cse@madeeasyprime.com
Log in & Technical Support	9650497441	info@madeeasyprime.com

FAQs

1. What is the procedure to apply for Session Transfer?

Ans: Session transfer is the facility, where student can join any batch which is commencing between January 2021 to July 2021; as per their convenience. Please note that, access to CTQ and online lectures will NOT be provided to students who have applied for session transfer, as all the facilities of classroom course (offline classes, books, tests etc) will be delivered from next session only. Same fee structure will be applicable in next session and no additional transfer/processing fee will be charged. Last date to apply for session transfer is: **15th June, 2020**

Procedure to apply:

- Students should e-mail "Session Transfer" request to e-mail ids of respective center (center in which you have enrolled), along with your contact details and fee receipt.
- Confirmation mail will be sent, after the verification of your details.
- Next year you can visit/e-mail respective center; along with the printout of confirmation mail, fee receipt and ID card (if issued)
- Students are advised to visit the respective center next year, as soon as the desired batch details are updated on our website, because seats are limited and admissions are provided on first-come first-serve basis.

2. What is the procedure to transfer from 1 Year to 2 Years classroom course?

Ans: Students while transferring to 2 Years classroom course can avail below mentioned benefits:

- Students can watch all online lectures, which are additionally provided to utilize the lockdown time efficiently.
- Students can later attend offline classes, once the lockdown is lifted as per the guidelines of Ministry of Home Affairs.
- Students can also attend the offline classes in the next year i.e. 2021
- Students can target both GATE/ESE 2021 & 2022.
- This course transfer facility is available till **30th June 2020**

Procedure to transfer from 1 Year to 2 Years classroom course:

- A. Students should e-mail "2 Years Course Transfer" request to e-mail id's of respective center (center in which you have enrolled), along with your contact details and fee receipt.
- B. Respective center will provide the account details to pay the difference fee of Rs. 6,000/- and no additional transfer/process fee will be applicable.
- C. Mail the screenshot of payment confirmation through NEFT/UPI along with transaction ID.
- D. After the verification of payment, student will receive 2 years transfer confirmation mail.
- E. Students can visit respective center to get the ID card updated, once the institute is opened.

3. I am student of session 2019-20 and I had applied for GS Carry-On facility, is it possible to attend these GS subjects through Online mode?

Ans: We have already granted access of 8 GS subjects to students; who had applied for GS carry-on facility. You can contact our technical team (9650497441), in case you have not received the log in credentials.

4. When will the institute open and from when our classes will resume?

Ans: Institute will open, as per the guidelines from Ministry of Home Affairs, subjected to discussion between state and central govt authorities. You are advised to keep visiting our website regularly for latest updates

5. From when the technical online lectures will start? Will these subjects be taught offline also, because I am enrolled in classroom course?

Ans: Online lectures of technical subjects has started from first week of June. All lecture whether technical or non-technical delivered online; will remain available for a period of 168 hours (7 days) and thereafter it will be removed. You can watch the video 3 times within 7 days, depending upon your pending watch duration. Your 7 days' timer of a video starts, when you click on the video to watch. You are enrolled in-classroom course and definitely all the subjects will be covered in offline classes, once the classes resume. The online lectures which we are providing are the additional support during the lockdown period. Once the lockdown is lifted, first we will be teaching those subjects which are not covered, then those subjects will be taught which are covered through online lectures. You are requested to have faith on MADE EASY, we will certainly teach all the subjects in offline classes.

6. How much extra fee do I need to pay, in case I want to transfer from 1 Year classroom course to 2 Years classroom course?

Ans: You have to just pay the difference amount of these two courses i.e. Rs 6,000 (Six Thousand). Additional transfer/processing charges will not be applicable this year, due to Covid 19 situation. This course transfer facility is available till **30th June 2020**

7. Can I access CTQ and online lectures after applying for session transfer?

Ans: No. Access to CTQ of MADE EASY Prime and online lectures of MADE EASY will NOT be provided if you have applied for session transfer. All the facilities/services of current session will be suspended. You will be eligible to get all the facilities (classes/tests) in next session.

8. Is there any possibility; where I can watch online lectures in current session and attend offline classes in next session?

Ans: Yes. You may transfer to 2 Years classroom course. This year you can watch online lectures during lockdown and can attend offline classes after the lockdown; and next year you can again attend offline classes for better preparation and perfection.

9. I need books, to study and to practice, how can I get books from center or through courier?

Ans: We have already planned to deliver the books to our classroom students. Either you can collect the books from your respective study center, else you can pay nominal courier charges and get the books at your door step. We have already informed students through mail, you can contact our help line number 8851176828, if you have not received the mail.

10. Classes may start as per govt. guidelines considering the situation of Covid 19. Again in December, I may miss some subjects due to college examinations, will I be given permission to attend the missed subjects in next session?

Ans: Yes. MADE EASY will definitely support you in future as well. We will help you in attending missed subjects in upcoming batches/session. But it is recommended not to miss classes as far as possible, else transferring to 2 Years course will be a better option where you watch online lectures this year and can also attend offline classes in next session.

11. I paid the first instalment and I did not even attend a single class. Why CTQ is not provided to me? Why I have to pay the full fee to get access to CTQ?

Ans: MADE EASY prime is a new and separate initiative for online courses of various competitive examinations. You have enrolled for classroom course in MADE EASY and all the facilities of classroom course will be provided to you. Due to lockdown MADE EASY is providing additional support through online lectures and Telegram channels for doubt clearing. CTQ is separate and additional online course which is available for everyone to get enrolled. Just as a gesture and considering the tough conditions of covid 19, this course is offered free of cost, for those current session classroom students who have paid the full fee, if you feel it is required, then you may also pay the balance fee and avail the facilities of CTQ. This is completely optional and is not mandatory.

12. I have taken admission in 1 Year ESE+GATE classroom course by just paying the first instalment, will I be getting books through courier like other students?

Ans: Books will be provided to those students who have paid the books charges. Those who have paid admission and tuition fee only, will not be getting the books, however access to MADE EASY online lectures will be provided. In case you want to avail books at earliest, then you may pay books charges/second instalment.

13. I am enrolled in 2 Years classroom course and I want session transfer, as classes are delayed due to Covid 19?

Ans: You are already enrolled in 2 Years classroom course, which means you have two sessions to complete the syllabus, hence there is no need of session transfer in your case. Presently we are providing online lectures; and offline classes will be conducted once lockdown is lifted. If some subjects are missed, then definitely you can attend those subjects in next session.

14. Last year (2019) I enrolled for 2 Years classroom course, will I get access to online lectures?

Ans: Yes. You will get the access to online lectures of MADE EASY during lockdown but access to CTQ of MADE EASY Prime will not be provided, as it is new and different course.